# Feature Name Pet Maintainer

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | 7.2.36 | | | |
| **Use Case Name:** | LookUp\_ Own\_Pet\_Status | | | |
| **Created By:** | Alisa Roehr, Ben Hanna | | **Last Updated By:** | Ben hanna |
| **Date Created:** | 2018-9-21 | | **Last Revision Date:** | 2018-9-26 |
| **Actors:** | | Pet staff, Customer, Pet Manager | | |
| **Description:** | | User wants to able to look at the status of a pet | | |
| **Trigger:** | | User clicks to look at the status of a pet | | |
| **Preconditions:** | | 1. Logged in 2. Have window to look at the status of a pet | | |
| **Postconditions:** | | 1. Pet status is showing | | |
| **Normal Flow:** | | 1. Actor requests to view own pet status 2. Program requests data from the server, using the logged in user’s information as a search filter 3. Pet status is shown on screen | | |
| **Alternative Flows:** | | 2a. In step 2 of normal flow, If the pet identification is incorrect   1. Error box is popped up to say that the pet identification is not correct/complete 2. Asks Actor if they want to try and enter the identification again 3. Actor decides to enter the identification again 4. Use case resumes on step 1   2b. In step 2 of normal flow, If the pet identification is incorrect   1. Error box is popped up to say that the pet identification is not correct/complete 2. Asks Actor if they want to try and enter the identification again 3. Actor decides not to enter the identification again 4. Use case ends and returns to previous menu | | |
| **Exceptions:** | | Not Applicable | | |
| **Includes:** | | 7.2.30 - Look up status of specific pet | | |
| **Frequency of Use:** | | 60 per day | | |
| **Special Requirements:** | | Not Applicable | | |
| **Assumptions:** | | Pet record is in the system | | |
| **Notes and Issues:** | | Not Applicable | | |